

Investor complaints data for Depository Participant - SUNIDHI SECURITIES AND FINANCE LTD

Data for every month ending –AUGUST 2024

SN	Received from	Carried forward from previous month	Received during the month*	Total Pending#	Resolved*	Pending at the end of month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	SMART ODR	NIL	NIL	NIL	NIL	NIL		NIL
4	Stock-Exchanges/Depository	1	NIL	NIL	1	NIL		NIL
5	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
	Grand total	1	NIL	NIL	1	NIL		NIL

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending #
1	April-24	NIL	NIL	NIL	NIL
2	May-24	NIL	NIL	NIL	NIL
3	June-24	NIL	NIL	NIL	NIL
4	July-24	NIL	1	NIL	1
5	August-24	1	NIL	1	NIL

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	NIL	NIL	NIL	NIL
2	2019-20	NIL	NIL	NIL	NIL
3	2020-21	NIL	2	2	NIL
4	2021-22	NIL	1	1	NIL
5	2022-23	NIL	2	2	NIL
6	2023-24	NIL	2	2	NIL
7	2024-25	NIL	1	1	NIL
	Grand Total	NIL	8	8	NIL

*Inclusive of complaints of previous months resolved in the current month, if any

** Inclusive total complaints pending as on the last day of the month, if any

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Sunidhi Securities & Finance Ltd
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 DP ID : 23500
[www.https://www.sunidhi.com](https://www.sunidhi.com)
 CIN No. U67190MH1985PLC037326

Kalpataru Inspire, 8th Floor, Off. Western Express Highway, Opp. Grand Hyatt Hotel, Santacruz (East), Mumbai 400055.
 Tel : +9122 66771777