

**Investor complaints data for Depository Participant - SUNIDHI SECURITIES AND FINANCE LTD**

**Data for every month ending –JULY 2024**

SN	Received from	Carried forward from previous month	Received during the month*	Total Pending#	Resolved*	Pending at the end of month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	SMART ODR	NIL	NIL	NIL	NIL	NIL		NIL
4	<del>Stock Exchanges/Depository</del>	NIL	1	1	NIL	NIL		NIL
5	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
	Grand total	NIL	1	1	NIL	NIL		NIL

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending #
1	April-24	NIL	NIL	NIL	NIL
2	May-24	NIL	NIL	NIL	NIL
3	June-24	NIL	NIL	NIL	NIL
4	July-24	NIL	1	NIL	1

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	NIL	NIL	NIL	NIL
2	2019-20	NIL	NIL	NIL	NIL
3	2020-21	NIL	2	2	NIL
4	2021-22	NIL	1	1	NIL
5	2022-23	NIL	2	2	NIL
6	2023-24	NIL	2	2	NIL
7	2024-25	NIL	1	NIL	1
	<b>Grand Total</b>	<b>NIL</b>	<b>8</b>	<b>7</b>	<b>1</b>

\*Inclusive of complaints of previous months resolved in the current month, if any

\*\* Inclusive total complaints pending as on the last day of the month, if any

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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